



VA TRUST REPORT

JANUARY 1 – MARCH 31, 2021

VA.GOV/TRUST

U.S. DEPARTMENT OF VETERANS AFFAIRS

Updated April 29, 2021



Current VA-Wide Trust Score: 79%

1/1/21-3/31/21



Male Veteran Trust 80%

65% <30 65% 30-39
 75% 40-49 82% 50-59
 88% 60+



Female Veteran Trust 74%

76% <30 62% 30-39
 73% 40-49 80% 50-59
 84% 60+

Trust by Race and Ethnicity

*Data from VHA Outpatient Survey



American Indian or Alaskan Native **86%**
 Asian **92%**
 Black or African American **90%**
 Native Hawaiian or Pacific Islander **88%**
 White **92%**
 Hispanic or Latino **92%**
 Not Hispanic or Latino **92%**



VA-WIDE EMOTION
77%



VA-WIDE EASE
79%



VA-WIDE EFFECTIVENESS
74%

VSIGNALS SURVEY DATA

2016 - Present



39,468,074
VSIGNALS Surveys Sent (total)



6,878,025
VSIGNALS Surveys Received (total)

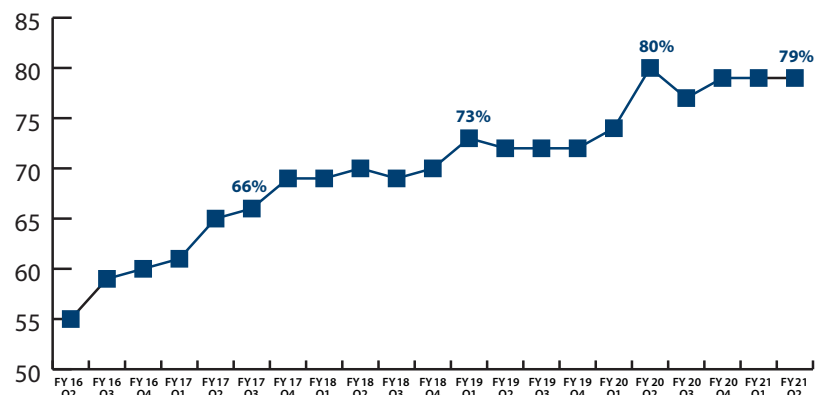


2,446,477
Text Free Responses (total)



85
Active VSIGNALS Surveys (current)

VA-Wide Trust Over Time



VA



U.S. Department of Veterans Affairs

For more information on how **VA measures trust** visit www.va.gov/Trust

Download the **VA Welcome Kit** www.va.gov/welcome-kit/
 Subscribe to **#VetResources** www.va.gov/vetresources/
Veterans Crisis Line: 1-800-273-8255, Press 1
The one number to reach VA: 1-800-MyVA411